

INFOSIGHT NETWORK MONITORING & MANAGEMENT “N-CENTRAL”

Is your IT staff constrained or have limited resources?

Are you feeling budgetary pressures with increased expectations?

Is vulnerability management a concern?

SERVICES OFFERED:

- LAN/WAN Infrastructure Monitoring
- Patch Management
- Asset Management
- Event Log Management
- Compliance Reporting
- Managed Cloud Services
- Customizable Alerting
- Bandwidth Management
- Remote Access
- Self-service portal access
- Dedicated Account Management
- Quarterly Business Review

InfoSight offers a truly proactive toolset to assist you in managing your network by keeping constant vigil over select devices and sending real-time alerts, in many cases, before you might become aware that a problem exists. As a result, regulatory compliance is made easy. Along with this toolset, our team of certified engineers and technicians deliver the highest level of IT support.

Whether you have 20 devices on your network or 2500, InfoSight’s network monitoring and support solution can help optimize your network, satisfy regulatory requirements, and simplify your job. Regardless of the size of your network or IT infrastructure, you can select your desired level of coverage. InfoSight will deploy a customized network monitoring and reporting solution that best fits your business and your budget.

InfoSight provides next-generation solutions for monitoring the performance and availability of the entire IT infrastructure, as well as the management, administration and remediation of the network. Available for physical and virtualized environments. With our offerings, InfoSight has set a new standard for ease of use and speed of deployment in monitoring. As a result, clients report high levels of satisfaction and an outstanding return on investment.

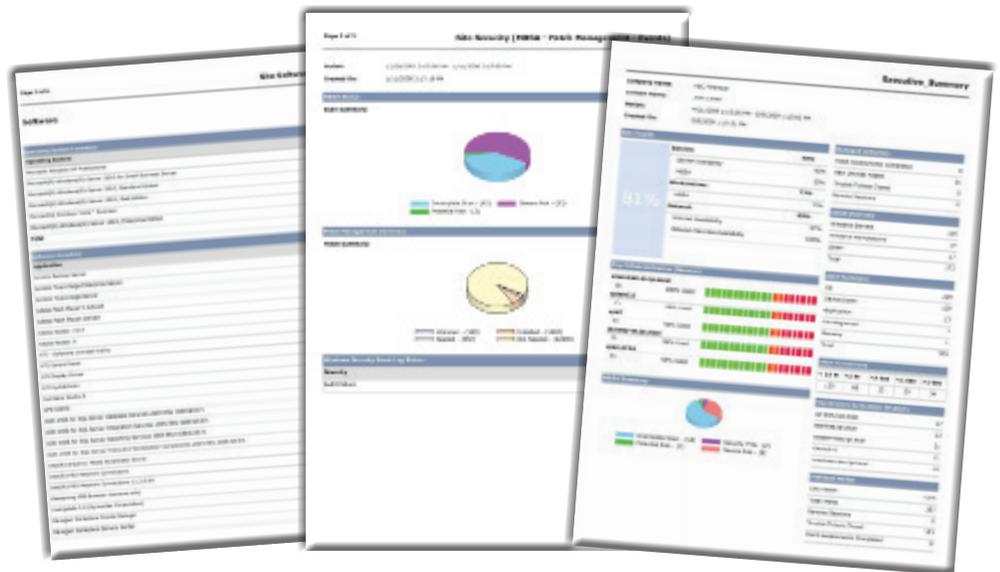
Whether you are looking to co-manage or fully manage your systems, InfoSight’s network monitoring and remote support solution offers the financial industry’s best technology in proactive remote monitoring, preventative maintenance, remediation, and reporting for servers and other devices – freeing up your skilled IT staff so they can concentrate on activities that support revenue generation.

Why monitor your network?

If your network goes down (or even part of it), that translates into lost productivity, decreased customer service and satisfaction, and ultimately, reduced profits. That’s why, every day, all day, our NOC manages the 24x7x365 demands of hundreds of networks and IT applications, delivering:

- Significant reduction in downtime
- Management of incidents occurring around the clock
- Increased productivity and job satisfaction for your network and IT support staff
- Increased end-user and customer satisfaction
- Better or improved compliance management

Only InfoSight provides a level of customization that is tailor-made to meet the needs of your infrastructure, your staff, and your budget. We only report on what makes sense — whether it’s every incident, or only major alarms. Depending on the selected level of service, our NOC staff can merely report or troubleshoot or escalate — either to our expert staff or yours. We’ll do what works best for your business. And getting started is easy — we’ll walk you through every step of the way.



www.infosightinc.com

877-557-9703 (Outside FL)

305-828-1003

info@infosightinc.com

NETWORK MONITORING & MANAGEMENT “N-CENTRAL”

FEATURES	BENEFITS
Continuous Monitoring	
<ul style="list-style-type: none"> • 24x7x365 • Proactive health checks on servers • Troubleshooting & fix on servers • Preventive maintenance on desktops • Backup reviewing • Autotask & Connectwise integration • Hard disk defragmentation • Deletion of temporary files • Portal access (self-service) 	<p>Understand your usage & performance trends, errors, thresholds, device configurations & various metrics.</p> <p>Identifies symptoms or potential server problems before they impact production. Improves operational agility. Keeps systems available, reliable & performing constantly. Minimizes breakdown costs.</p> <p>Understands server functionality & troubleshoots failures. Improves mean-time-to-repair, reduces downtime & related costs.</p> <p>Promotes healthy machines, minimizes breakdowns, optimizes IT investments.</p> <p>Protects, optimizes & ensures best practices on storage arrays. Ability to quickly restore lost data. Accelerates recovery time.</p> <p>Easily & securely share files with select audiences. Increase revenue / decrease costs.</p> <p>Promotes the sequential storage of data, accelerates file loading, improves system performance by reclaiming disk space.</p> <p>Protects automatically-stored information from exposure to hackers & malware.</p> <p>Increase productivity through a single point of access. Improve communications & reduce IT overhead.</p>
Managed Cloud Services	Reduce costs, gain instant access to 'best of breed' solutions, allows for precise & dynamic allocation of computing resources when & where they're needed.
Customizable Alerting	Improves response time & reduces down time.
<ul style="list-style-type: none"> • Network health notification • Outage notification • Device reachability failure notification • Syslog message processing & alerting • Interface utilization level alerting 	<p>Know what's happening on your network.</p> <p>Helps minimize the financial impact on your business.</p> <p>Quickly determine which devices are up or down.</p> <p>Monitors processor usage & computer security messages. Assists in classifying, analyzing and processing Syslog messages. Quickly diagnose communication problems. Streamlines compliance requirements for reporting of logs.</p> <p>Quickly identify & remediate bottlenecks in the network & provide support for cloud based applications</p>
Bandwidth Management	Quickly identify & remediate bottlenecks in the network.
Patch Management	Proactively defend against network threats & outdated software versions.
Event Log Management	Easily monitor, log & report on security events.
Asset Management	Provides access to up-to-date asset inventory information.
<ul style="list-style-type: none"> • Detailed network audits • Comprehensive network inventory • Hardware configurations • Warranty information 	<p>Provides vulnerability management & fulfills compliance self assessment requirements.</p> <p>Maintain a history of services on each PC and determine hardware/software needs, as well as meet compliance guidelines.</p> <p>Achieve maximum performance by optimizing disk speed, processor speed & cache and increasing system memory.</p> <p>Keeps hardware/software inventory & warranty information at your fingertips.</p>
Customizable Reporting	Timely critical research & analysis particularly tailored to your needs.
<ul style="list-style-type: none"> • Incident-based reporting • Detailed & executive-level reporting 	<p>Report only on what makes sense</p> <p>Easily readable; highly graphical</p>
Remote Control	View & control network computers from any location. Saves time & money.
<ul style="list-style-type: none"> • Self service or remote support 	Highly convenient for your IT staff, when applicable. Choose the option that best fits your need and/or budget.
Security Assurance	Peace of mind knowing you have a level of security that is consistent with the level of harm that could result from the loss, unavailability or misuse of resources.
Dedicated Account Management	Continuous access to a designated advocate who understands your people, systems and processes, and ensures your support needs are met.
Quarterly Business Review	Ensures we: (1) are aligned with your IT goals; (2) present past quarter reports & discuss overall impact; (3) provide a review & update of all work completed; (4) help identify existing & future IT solutions

www.infosightinc.com

877-557-9703 (Outside FL)

305-828-1003

info@infosightinc.com



Contact us for more information on how InfoSight can help your organization improve network and IT security, availability and performance. InfoSight serves hundreds of institutions around the country with innovative managed services and technology solutions to keep institutions secure, resilient, and compliant.